

# Employer Seminar

## DE-ESCALATION: HOW TO DEAL WITH DIFFICULT INDIVIDUALS

This presentation will guide participants through the different types of difficult individuals as well as methods of observation and physical positioning. Attendees also learn multiple theories, techniques, and phrases used to effectively de-escalate verbal confrontations.

### PRESENTED BY



**Chad Olms**, Owner and Lead Consultant, ARX Security Consulting

Chad Olms has served as the Lead Training Instructor for several federal agencies, conducting trainings for over 6,000 individuals in the past 10 years.

### EVENT DETAILS



Tuesday, March 3



9 to 11 a.m.



Weld County  
Workforce Center

315 N. 11th Ave. Building B, Greeley



Click or scan the QR code to register!

Questions about this event or want to stay in the loop on upcoming Weld County Business Services events? Email Andrew Chadwick at [ahchadwick@weld.gov](mailto:ahchadwick@weld.gov).